



Baridhara DOHS Parishad
DOHS Convention Center (Eastern Road)
Dhaka Cantonment, Dhaka-1206
Tel : 8413119, 8412216

DOHS-B/177/Service Centre

24 Nov 2015

BARIDHARA DOHS Service Centre (BDSC)

Dear Honorable Members

AssalamuAlaikum,

With great pleasure we like to inform you that as per our commitment, we are shortly going to operate Baridhara DOHS Service Centre (BDSC) which has been set up at the northern side of the Convention Centre parking area, to improve the quality of life for the residents by offering 24/7 Services. Some services will be free and some paid if such services (Like plumbing services etc.) are out-sourced. Till today there has not been any such Service Center for the community members. The effort is likely to be very humble at the beginning and with experience, suggestions, cooperation from the residents, BDSC will be an indispensable setup in the long run. For getting service, BDSC will be just a telephone call away from the residents. 24/7 BDSC will remain standby to render services to you. Initially we intend to offer following services;

A.

1. Plumbing Services;
2. Lift repair and maintenance;
3. Generator Repair and maintenance;
4. Motor / Pump related works;
5. Minor Electrical works;
6. Works for Water line;
7. Cleaning Water Tanks cleaning & washing of carpets, rugs, sofa etc.
8. Sewerage line related works;
9. Air-conditioner Installation, Repair and Servicing of other house hold items.
10. Computer related works;
11. Internet and cable TV connection related requirements;
12. Geyser Related works;
13. Land Telephone related works;
14. Installation and Maintenance of CCTV Camera and monitor;
15. Arranging Legal Consultation – Income TAX – Lawyer / Chartered Accounts etc.
16. Arranging Personal and House Guards / Caretaker;
17. Arranging House Tutor / Trainer;
18. Arranging Domestic Help;
19. Arranging Drivers;
20. Arranging daily Labor / Gardener / Cleaners/pest control measures.
21. Arranging Painters;
22. Arranging Carpenters;
23. Arranging Mason, Interior Decorator, Property Developer.
24. Transportation of patients by own ambulance or calling ambulance from any hospital;
25. Arranging manual carts to remove rubbish from plot / apartments.

BDSC will take responsibility to make all arrangement of all above services through outsourcing, but the residents / users are to negotiate with the concerned service provider as regards to the payment. It may be mentioned here that since all the above service providers will be enlisted with BDSC thus their quality of service / work will be better and charges will be



Baridhara DOHS Parishad
DOHS Convention Center (Eastern Road)
Dhaka Cantonment, Dhaka-1206
Tel : 8413119, 8412216

reasonable. It may be mentioned that all Service providers will be verified by DOHS from security point of view.

- B. BDSC will also provide following FREE Services;
1. Instant response by sending Security guards to concern residence if needed;
 2. Calling Police Help or Fire Service Personnel should any residents require;
 3. Sending Security personal for any kind of rescue service at the residence;
 4. Coordinating with DESCO for its service;
 5. May coordinate over telephone for online shopping for you.
 6. Coordinating with WASA for its services if any residents require.
 7. Coordinating with TITAS gas for service for residents;
 8. BDSC will arrange Taxi or any kind of Transports – should any resident ask for;
 9. Medical Emergency/ First Aid support will also be provided by BDSC;
 10. Burial Service if anyone asks for and if the grave is located at Army/Navy/Air Force graveyard in Dhaka;
 11. All kinds of public information will be announced through PA system, sms, and email as in practice now, if any agency / person ask for.
- C. BDSC has been designed to be an archive / bank of information. Ask anything: for eg. Train timing to Air Travel agent, specialist physicians to hotel reservation in the city; location of Restaurant to Hospitals, Police Station, Currency Conversation rates to Disaster Alert, Breaking news – Local, National and International etc. List will be unending. BDSC will also be center for providing information for rental arrangement.
- D. There can be promotional activities of the product/services of the residents (if there be any) by electronic and print media through BDSC. This service will be a paid service. Residents can send group SMS or Group email through BDSC.
- E. Report a problem (Online Services)
Comments, Question, Suggestion; these will be welcome by BDSC.
- F. Any new arrivals (Tenants / residents) can contact BDSC to get all kinds of information for settling down in the DOHS including various policies in practice in our DOHS.

Above were also placed at the last AGM to appraise the honorable Members. We hope this (Service Centre) will bring comforts of living in Baridhara DOHS.

For Service please contact:

Tel: 8416117, 8412216 Ext: 111,
Mobile: 01847217062

Thanking you,

Brig Gen Mustafizur Rahman, ndu, psc, (retd)
President

To:
Plot/ Flat Owners